Policy: To most effectively resolve conflicts concerning housing policies/procedures, student concerns will be addressed through a progressive conflict resolution strategy.

I. Most conflicts can be resolved by the RA responsible for the specific area of the housing facility. For minor conflicts such as noise complaints, roommate concerns, etc., residents should be referred to the RA for assistance.

II. If a resident does not feel comfortable approaching the RA on a specific subject or the concern can not be resolved by the RA, he/she may address the concern to the next level of supervision.

A. Camden Miramar Area Coordinator

B. The Assistant Director of Residence Life or the Director of Camden Miramar

III. In the event that resolution is unattainable at this level, concerns may be addressed directly to the Director of University Housing.

IV Appeals of a decision made by the Director of University Housing should be made, in writing, to the Housing Management Committee. Such appeals should be delivered to the University Housing Office located in the University Center Suite 318.