• Making public statements which are negative, controversial, or not in compliance with the Department’s policy on media relations (see Sports Information…section in this handbook)

• Violating generally recognized intercollegiate athletics standards or the values and standards associated with Texas A&M University - Corpus Christi as determined by your Head Coach and approved by the Director of Athletics

Your coach may have more specific expectations concerning behavior, dress or sportsmanship. If so, he or she will inform you of these.

Support your coach and your University and concentrate on playing well. Good sportsmanship comes easily if you are proud of your performance.

2.3 Student Grievance Policies

2.3.1 Rules and Regulations
Students at Texas A&M University-Corpus Christi are expected to comply with the rules and regulations of the University. The University Catalog is the primary source of information on academic rules. The Student Handbook and the Code of Conduct provide all the pertinent information regarding a student’s Rights and Responsibilities and Rules and Regulations. This information is available on the University Web site under Student Services.

NOTE: This grievance procedure does not cover grievances related to financial aid or harassment. All financial aid issues are handled by the Financial Aid Office. Details of the student-athlete financial aid grievance policy can be found in the Financial Aid section. All harassment issues are addressed in University Rule 34.01.99.C1: Harassment, which is posted on the University Rules Web site located at: www.tamucc.edu/provost/university_rules/index.htm.

2.3.2 Grievance Procedures within the Department of Athletics
The Texas A&M University - Corpus Christi Department of Athletics recognizes the importance of providing an efficient procedure for a timely and fair resolution of any non-academic grievance which occurs within the Department of Athletics. It is the expectation of the Department that every attempt be made to resolve any complaints or grievances via informal procedures before filing a formal grievance. However, if a satisfactory resolution of the problem proves impossible through the informal mechanism, the student-athlete may choose to use the formal grievance procedures. The Grievance Procedures are meant to resolve matters affecting the student-athlete's performance or participation in or eligibility for participation in the University's athletic programs; i.e., (1) complaint involving an athletic team, coach or employee of the Department of Athletics, (2) athletic administrative policies or procedures, (3) dismissal/suspension from a team.

2.3.2.1 Grievance Procedures
A. Informal Process
Most problems or complaints can be resolved through discussion between the student-athlete and the person with whom they have the problem. Therefore, the student-athlete is encouraged to first discuss the matter with the person. Sometimes it might be advisable to seek the assistance of another person in the department to advise or provide informal mediation to both parties. In those instances in which the problem cannot be resolved at this level, the student-athlete may follow the steps below for a formal grievance.

B. Formal Process
1. The student-athlete should submit, in writing, the complaint to the individual with whom they have the grievance and submit a copy to the Associate Athletic Director for Compliance. This statement should contain a brief summary of the grievance, the remedies sought, and a request for a meeting with the individual. The complaint should be submitted within ten (10) class days of the action or event. (The Associate Athletic Director for Compliance will assist in resolving matters regarding NCAA regulations.)
2. The individual will meet with the student-athlete to discuss the complaint within (10) class days of receipt of the written grievance. The individual will reply in writing and copy the Associate Athletic Director for Compliance with the results of the findings and any action within (10) class days of the meeting.

3. If a student-athlete is not satisfied with the results and/or with the reply and wants the grievance to be considered further, the student-athlete may appeal, in writing, to the Director of Athletics and request a meeting with the individual and the Director of Athletics to discuss the situation and to seek a resolution. This appeal to the Director of Athletics must begin within ten (10) class days after the student-athlete receives the written reply from the individual responsible for the action or event that forms the basis of the grievance. The Director of Athletics will investigate the complaint and call in any witnesses necessary. The Director will prepare a written reply indicating the results of the appeal and including further action, if any, to be taken within (10) class days of the meeting between the student-athlete and the Director of Athletics.

4. If the student-athlete is not satisfied with the results of the appeal to the Director of Athletics and wants the grievance to be considered further, the student-athlete may appeal, in writing, to the Faculty Athletics Representative (FAR) for an Appeals Committee hearing.

2.3.2.2 Appeals Committee Membership and Responsibilities
The Appeals Committee shall be appointed by the Faculty Athletics Representative (FAR) and be made up of the following members:
1. The University’s Faculty Athletics Representative (FAR)
2. The Senior Woman Administrator.
3. One head coach of an intercollegiate sport, but who shall not be the head coach of the student-athlete with the grievance.
4. The Associate Athletic Director Compliance/Academics.
5. Two student-athletes from the Student-Athlete Advisory Committee.
6. One faculty member from the Intercollegiate Athletic Council.
7. A judicial officer from Student Affairs.

The Faculty Athletics Representative shall serve in the capacity of Committee Chair, as a non-voting member. The Faculty Athletics Representative will determine and notify each committee member of the time, date and place for the appeal to be heard; notify all concerned of where the appeal file can be reviewed; and keep appropriate records of meetings and committee actions. In addition, the Faculty Athletics Representative shall coordinate all communications and make sure the student-athlete understands the hearing procedures; notify the student-athlete of the time, date and location of the hearing; answer any questions the student-athlete may have on these matters; notify student-athlete of his/her rights and make certain the Appeals Committee does not violate the student-athlete’s rights to due process; and, if necessary, notify witnesses to appear before the hearing body.

The Appeals Committee shall be a representative group that includes a diverse population with respect to gender and ethnic origin. Each member of the Appeals Committee shall be subject to challenge for cause. A person is limited to two challenges only at the time the committee is appointed. In the event of any conflict of interest or possible conflict of interest among any of the committee members, or if any committee member is a faculty member, student, or administrator from the same department as the grievant or the person against whom the grievance is filed, the alternate member(s) shall serve in the place of the person(s) having conflict. In the event that there are no further members on the committee, the Faculty Athletics Representative shall appoint the replacement(s) as needed. A quorum shall consist of 5 members.

2.3.2.3 Hearing Procedures and Guidelines
The student-athlete has the right to be assisted by any advisor they choose, at their own expense. The student-athlete is responsible for presenting his or her own case; therefore, advisors are not permitted to participate directly in any hearing before the Appeals Committee but are restricted to an advisory role. Advisors are required to maintain strict confidentiality regarding these proceedings.