The Easy Refund Card - What’s Next?

Welcome to TAMUCC. As you may have already heard, the Easy Refund Card is how refunds are processed at Texas A&M University – Corpus Christi! Refunds can consist of your financial aid, dropping classes and overpayments. Remember it is NOT a credit card! The Debit Card feature is only valid if you open a Higher One bank account.

You may have some questions about what happens next. Here are the steps for successful card use and refund method activation.

1. Look For Your Card In The Mail
Your Higher One Easy Refund Card is now in production and has been mailed to your billing address on file with TAMUCC. If you are not sure which address your card was mailed to go to www.EasyRefundCard.com, choose TAMUCC and click on “Where’s My Card?”. If you discover that the card was mailed to an incorrect address or you have not received your card, contact the Business Office immediately at (361) 825-2600 during normal business hours.

2. Activate Your Refund Preference
All students must activate their refund card in order to receive a refund from the University; therefore it is important to do so as soon as you receive your card. Activating your card allows you to select a refund preference, which is the method by which you will receive any refunds from the TAMUCC Business Office.

Activation is quick & easy – Just log on to www.EasyRefundCard.com to get started. If you have any questions about how to activate, you may want to view the activation demo provided on this website. Look for the “Watch a demo on Activation” link in the “Learn About the OneAccount” box or call Customer Service at 1-877-327-9515 (7am -7pm).

3. Make Choices
With the Easy Refund Card, you have a choice in how to receive refunds from the school. Your options are:

- **Easy Refund to the OneAccount:**
  The FDIC-insured OneAccount has no monthly fees or minimum balance requirement. With the OneAccount, you can use your Easy Refund Card to make debit purchases wherever Debit MasterCard® is accepted. The OneAccount is the fastest way to receive a refund, giving you access to your money within 1 business day of its released by TAMUCC.

- **ACH Transfer/Electronic Transfer (To other bank):**
  You may choose to have an electronic deposit of your refund money to a bank account of your choice. This transfer may take 2 – 3 days for your bank to make funds available. When you choose this option a form will be created as you enter your information into Higher One and at the end of the process you will need to print, sign and mail the third party form to the designated address or place the form in the Higher One drop box next to the Business Office.

- **Paper Check:**
  You may also elect to have a paper check sent to you in the mail from Higher One. This option takes the longest. Paper checks can take 5 or more days to arrive. Paper checks will be mailed to the address you set up with Higher One and can be changed at any time by logging into your Higher One account.

4. Use Your Card
Once your card is activated, if you have elected to have your funds deposited on the OneAccount, & you have money in your account, you can use it anywhere Debit MasterCard® is accepted. If you choose ACH transfer or paper check as your refund preference the Debit MasterCard® is not activated but it is important to retain the card for your records. When contacting Higher One customer service or resetting your password for your login to Higher One, information from your card will be needed. You can change your refund preference at any time.

If you have any questions, visit www.EasyRefundCard.com

©2008 Higher One, Inc. All Rights Reserved
ONS-L06-002